Scoping an Enterprise Search Implementation for a Global Pharmaceutical Company

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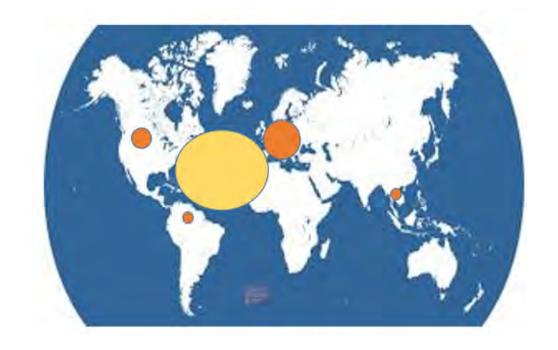


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The Organization

- Global Pharmaceutical company
- 100,000 employees
- 100,000,000 documents:
 - Google
 - SharePoint
 - Mix of cloud & on-premises



- Expected: 300,000,000 documents in two years
 - Ongoing Content Migration Projects



The Challenge

New & growing data sources

- SharePoint
- SharePoint Online
- Google Drive
- Google Sites
- Google Plus

Scalability

- Current farm too small
- Scalability for the future

Performance

- Performance from remote regions
- Performance in RocheNet

Functionality

- Search based on user context
- Usability improvements
- Better analytics / relevance management



What We Did

- 0. Content Management Strategy
- 1. Search Strategy &
 - SharePoint 2016
 - Office 365
 - Azure
 - 3rd party vendor analysis
- 2. Detailed Planning & Feasibility
- 3. Implementation



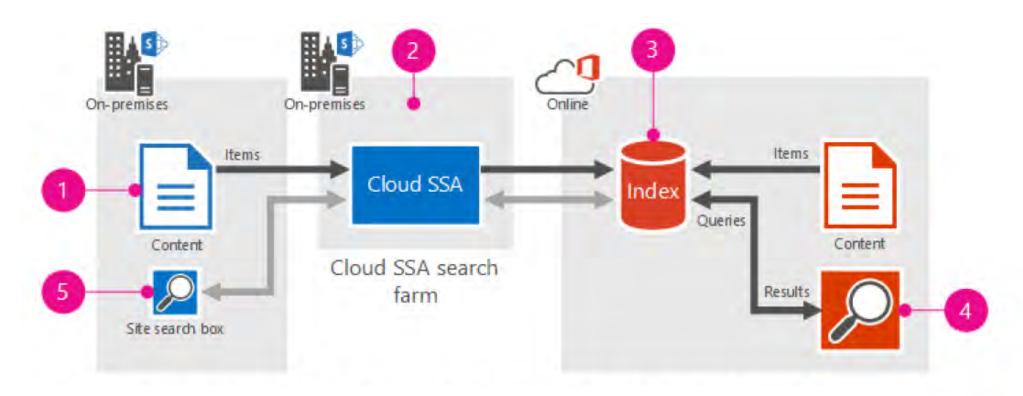
Challenges and Lessons Learned

- SharePoint 2016 in (pre-) beta
 - Limited information
 - Always changing technology

- Ongoing content migration
 - "Search First" migration approach



Challenges and Lessons Learned





Impact and Benefits

- Still being implemented
- Unified Search Experience
- Global availability
- Enhanced Performance



THANK YOU!

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