

IKON: Delivering a complete intranet,
EDRMS and KM solution with SharePoint
2013 in a 9000+ organisation...



Óglaigh
na hÉireann
DEFENCE FORCES IRELAND

...tales from the trenches !!!





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Welcome to Defence Forces IKON

Use the links on the top of the page for navigation. This site provides access to all Defence Forces documents and files; whether you are located, at home or overseas, you now have the ability to search for a file you may be looking for.

You can search by file name or by keywords that may be contained in the text or tags associated with the document. You can also search for people or job descriptions. There are a number of useful tools such as wikis and discussion forums for information sharing amongst communities of interest/practice.

To see our Frequently Asked Questions click [here](#) or instructional videos, click [here](#)

To suggest a change or improvement, click [here](#)

“This represents a major step forward for the Defence Forces; it will enable both improved communication for our personnel at home and overseas, and improved access to information which will enable better decision-making in a shorter time frame, bringing about significant cost, and sometimes life-saving efficiencies.”

Chief of staff, Irish Defence Forces, Vice Admiral Mark Mellett. DSM





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IT Professionals of the year





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1st place KM and Intellectual Capital awards



In one year:

Fully rolled out seamlessly to 9500 org
On island, overseas, Naval Ships

2500 x 1 day end user courses

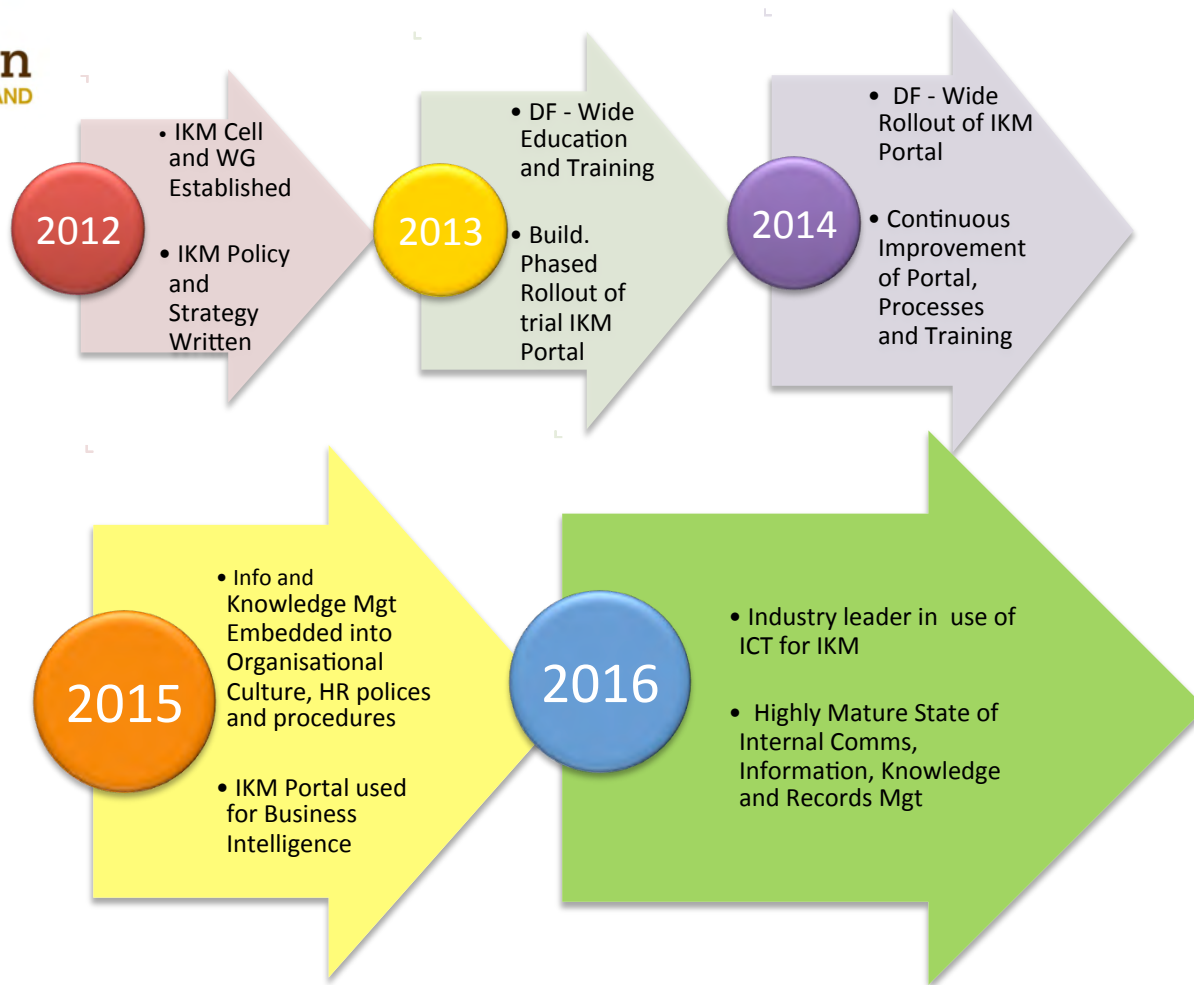
200 x 1 week admin courses

Full Enterprise social
Lessons Learned database
Wikis
Blogs
Knowledge Sharing Videos



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Timeline





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Research

Using ICT to Support Information and Knowledge Management in Defence

Over 200 Surveys and interviews conducted in;
USA, Sweden, Belgium and all Brigades and formations of
the Irish Defence Forces.

Over 20 Countries and Organisations surveyed;
Sweden, Germany, Ukraine, USA, France, Austria,
Denmark, Norway, Ireland, Hungary, Canada, Belgium,
Malta, Greece, UK, NATO, UN, CIMIC Fusion Centre,
LGCSB, Numerous Govt. Dpts.



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