IKON: Delivering a complete intranet, EDRMS and KM solution with SharePoint 2013 in a 9000+ organisation...
...tales from the trenches !!!
Major Barry Byrne
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Welcome to Defence Forces IKON

Use the links on the top of the page for navigation. This site provides access to all Defence Forces documents and files; whether they are located, at home or overseas, you now have the ability to search for a file you may be looking for.

You can search by file name or by keywords that may be contained in the text or tags associated with the document. You can also search for people or job descriptions. There are a number of useful tools such as wikis and discussion forums for information sharing and knowledge sharing amongst communities of interest/practice.

To see our Frequently Asked Questions click here or instructional videos, click here

To suggest a change or improvement, click here
“This represents a major step forward for the Defence Forces; it will enable both improved communication for our personnel at home and overseas, and improved access to information which will enable better decision-making in a shorter time frame, bringing about significant cost, and sometimes life-saving efficiencies.”

Chief of staff, Irish Defence Forces, Vice Admiral Mark Mellett. DSM
IT Professionals of the year
1st place KM and Intellectual Capital awards
In one year:

Fully rolled out seamlessly to 9500 org
On island, overseas, Naval Ships

2500 x 1 day end user courses
200  x 1 week admin courses
Full Enterprise social Lessons Learned database Wikis Blogs Knowledge Sharing Videos
Timeline

2012
- IKM Cell and WG Established
- IKM Policy and Strategy Written

2013
- DF - Wide Education and Training
- Build, Phased Rollout of trial IKM Portal

2014
- DF - Wide Rollout of IKM Portal
- Continuous Improvement of Portal, Processes and Training

2015
- Info and Knowledge Mgt Embedded into Organisational Culture, HR policies and procedures
- IKM Portal used for Business Intelligence

2016
- Industry leader in use of ICT for IKM
- Highly Mature State of Internal Comms, Information, Knowledge and Records Mgt
Research
Using ICT to Support Information and Knowledge Management in Defence

Over 200 Surveys and interviews conducted in;
USA, Sweden, Belgium and all Brigades and formations of the Irish Defence Forces.

Over 20 Countries and Organisations surveyed;
Sweden, Germany, Ukraine, USA, France, Austria, Denmark, Norway, Ireland, Hungary, Canada, Belgium, Malta, Greece, UK, NATO, UN, CIMIC Fusion Centre, LGCSB, Numerous Govt. Dpts.
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