IKO 2023 CASE SUMMARY SLIDES

The Show Must Go On: Conducting Knowledge Audits in a Pandemic to Support KM Strategies for Two UK Organisations
Overviews of...

- Howspace
- Airtable
- Online Workshop Guide
- Knovoscope
HOWSPACE
Quick overview
THE AUDIT SPACE (PROJECT 1)
AI FUNCTIONALITY

Asynchronous collaboration. With Howspace, making sure you have the right tool that ensures co-create and collaboration and creates a safe space for individuals to speak openly and reflect.
Knowledge Management Diagnostics

The following statements describe scenarios in organisations that indicate opportunities for better knowledge and information management. They are grouped according to three key knowledge-based functions of organisations – coordination, remembering and learning.

There’s no denying that this activity is pretty intensive, however, it will provide valuable insights to help us prioritise areas to focus on. Believe me, it would be easier if we were playing cards around a table!

1. Coordination

This is about how the different parts of the organisation work together, maintain shared objectives, deal with handovers in workflows, collaborate, manage documents and information etc...

Conflicts (Coordination)

0 = unable to respond to this statement, 1 = not an issue, 2 = sometimes an issue, 3 = definitely an issue

Decision makers do not have access to the most recent or accurate information and so have to make decisions based on inaccurate information and their own guesswork

- The organisation is exposed to risks or misses opportunities because information is not available in a timely way

- Decision makers do not give consistent answers to the same question when asked at different times or from different groups

Activity Guidance

What do I do? Please select your level of agreement with each statement:

1. How does this help? The overall responses will indicate priority areas that could be improved through a knowledge management strategy.

Instructions: If we were doing this activity in person, you would select the playing cards that most represented the scenarios you have experienced. By indicating your level of agreement, we can rank the scenarios when we analyse the results.

- 0 = unable to respond to this statement
- 1 = not an issue
- 2 = sometimes an issue
- 3 = definitely an issue

Note that all statements in each section require a response before you can submit. There are no right or wrong responses, just be honest. All responses are anonymous to participants, only Admins can see participant details in this section.

*These statements were created by Stats Knowledge.
AIRTABLE
Quick overview
BASE TABLES
INTERFACE – Results Summary
**INTERFACE - Dashboard**

**DASHBOARD - KNOWLEDGE RESOURCES SUMMARY**

This dashboard shows the knowledge resources and distribution identified across workgroups. Use the filter below to refine this dashboard by workgroup.

- **Total Number of Knowledge Resources**: 43
- **Number of Minor Gaps**: 3
- **Number of Accessibility issues**: 3
- **Number of Risks**: 1
- **Number of Major Gaps**: 2

**Number of Knowledge Resources by Type**

- Knowledge
- Skill
- Mindset
- Knowledgeability
- Technical Skill
- Experience

**Number of Knowledge Resources by Operational Impact**

- Critical
- Important
- Strategic
- Qualitative
- High
- Medium
- Low

**Number of Knowledge Resources Identified by Workgroup**

- [Workgroup Details]

**Number of Knowledge Resources by RAG Analysis**

- [RAG Analysis Details]
ONLINE COURSE
Quick overview e.g. Kartra
Welcome!

This workshop participant guide helps you understand important points and topics that will help you contribute to the knowledge audit. This gives you the opportunity to learn and reflect ahead of the sessions so you aren’t coming to the sessions cold. You can leave comments or contact the workshop team with any questions.

We will cover things in person during the workshop too. By reading this material ahead of the sessions however, we can maximise our time together in the workshops and focus on the practical activities and group discussions.

This guide will help you...

- Understand what knowledge auditing is.
KNOVOSCOPE
Quick overview
Knovoscope Concept Development

1. Original Concept

2. Version 2 Concept as Cut-Out-Yourself Template

3. Version 3 Concept as Physical Demo Product
**Knovoscope Web App (Under Development)**

**Main Screen**

**Story Screen**

Priority Access – September 2023
Public Release – October 2023

More info and services available from September at www.knovoscope.kovolution.com
Thank You

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Knowledge To Our People